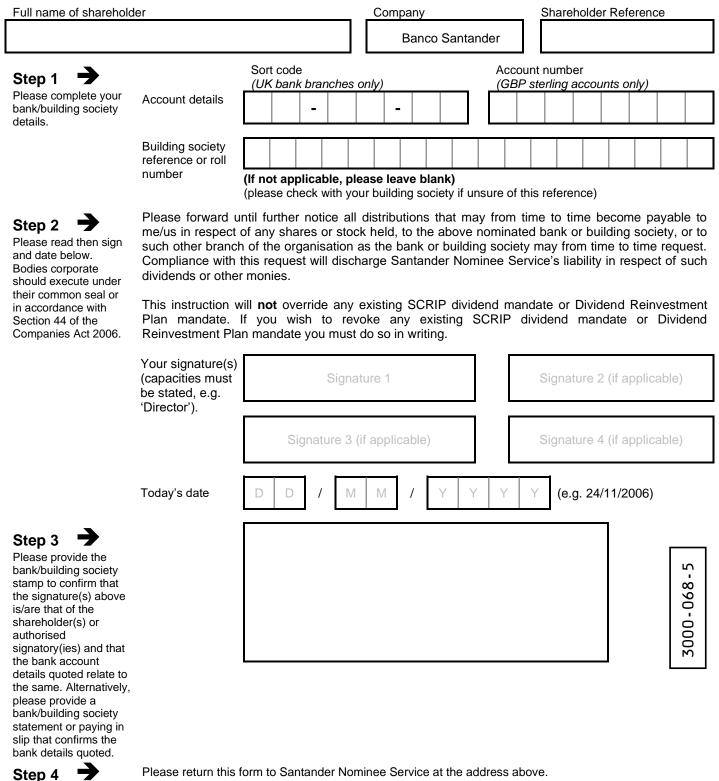


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This form must be completed in BLOCK CAPITALS and in black ink. If you are not entering information in any of the fields please leave them blank and do not cross them through. Please note that this instruction is specific to the holding shown below.

If there are any unclaimed payments on this holding (e.g. dividends) we will re-issue them to the account you give below and may deduct a fee. The fee will depend on the value of the payment(s) and is quoted on the 'Request a dividend re-issue' page of our website, in the Shareholder Services section.

Payments Direct to your Bank/Building Society Account + +



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