

USD, EUR and GBP bank mandate form for CREST Members holding Shell's A and or B shares

- CREST Members are recommended to arrange that they can receive any of these three currencies in which Shell can pay its dividends. This requires providing USD, EUR and GBP bank account details if you decide not to receive your dividends via the CREST System.
- Please consult the guidance notes provided overleaf while completing the form
- **This form must be completed in BLOCK CAPITALS and in black ink. If you are not entering information in any of the fields please leave them blank and do not cross them through. Please note that this instruction is specific to the holding shown below.**

Payments Direct to your Bank Account for your Royal Dutch Shell plc Shares

Full Name of CREST Member

CREST Member's ID

CREST Member Account's ID (if all held by CREST Member leave blank)

For Dividend payments in US Dollar to accounts within the USA please complete this section



FEDWIRE Routing Number (9 Digits)

or Bank Swift Code (8 or 11 character BIC code)

Bank Account Number

Name of Bank

For Dividend payments in US Dollar to accounts outside the USA please complete this section

Bank SWIFT code (8 or 11 character BIC Code)

Name of Bank

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

If your payments will be processed by a correspondent bank within the USA please include the account details here.

FEDWIRE Routing Number (9 Digits)

or Bank Swift Code (8 or 11 character BIC code)

Bank Account Number

Name of Bank

If your payments will be processed by a correspondent bank outside the USA please include the account details here.

Bank SWIFT code (8 or 11 character BIC Code)

Name of Bank

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

For Dividend payments in EURO please complete this section



Bank SWIFT code (8 or 11 character BIC Code)

Name of Bank

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

For Dividend payments in GBP to accounts within the UK please complete this section



Bank Account Number

Sort Code

For Dividend payments in GBP to accounts outside the UK please complete this section

Bank SWIFT code (8 or 11 character BIC Code)

Name of Bank

International Bank Account Number (IBAN) (up to 34 alphanumeric characters) or, if IBAN not available, Bank Account Number

Declaration – Please read before signing

Please forward until further notice, all dividends that may from time to time become payable to me/us in respect of any shares in Royal Dutch Shell plc held by me/us, for the currency indicated to the nominated bank account(s) detailed overleaf, or to such other branch of the organisation as the bank may from time to time request. Compliance with this request will discharge Royal Dutch Shell plc’s liability in respect of such dividends or other monies.

When signing, please include your capacity (e.g. ‘Director’). Bodies Corporate should execute under their common seal or in accordance with section 44 of the Companies Act 2006.

Today's Date:

Completed forms should be returned with an accompanying letter from your bank(s) confirming for each of the bank accounts provided a) full name of the account holder, b) account name and c) the account details as provided on the form.

Guidance Notes

- From the fourth quarter 2019 interim dividend, Royal Dutch Shell plc (“Shell”) introduces the option to shareholders to receive their dividend in US dollar. CREST Members are reminded that dividends on Shell’s A and B shares will be paid in EUR and GBP respectively, unless CREST Members elect to receive (partially or in full) an alternative currency. With the addition of US dollar, CREST Members holding A and B shares will be able to receive their dividends (partially or in full) in EUR, GBP and or USD.
With effect from the fourth quarter 2019 interim dividend, Shell will settle its dividend with CREST Members across all available currencies fully electronically either in CREST or via interbank transfers.
For those CREST Members who don’t opt to receive their dividends in the CREST system, this requires providing EUR, GBP and USD bank account details.

Important

- It is your responsibility to ensure that the bank account(s) you provide details for is able to accept payments in the requested currency. Your bank may levy charges or reject payments if it receives currencies your account cannot accept. Neither Equiniti Limited nor Royal Dutch Shell plc can be held liable for resulting losses if this occurs.
This bank mandate form does not constitute your choice of currency for cash dividends. CREST Members must make a currency election using the CREST election process for this purpose.
Forms completed incorrectly will not be processed which may cause a delay in receiving your dividend payments,
In case of any questions please contact us on the following phone numbers: 0800 169 1679 (UK only) and +44 121 415 7073 (outside of the UK). Lines open 8:30am to 5:30pm Monday to Friday, excluding public holidays in England and Wales.
Completed forms and accompanying letter(s) from your bank(s) should be returned to Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex, BN99 6DA.

For Dividend Payments at CREST Member Account Level

- Please note that the bank accounts provided will be automatically applied to all Shell’s dividends payable to any current, reactivated or new CREST Member Account that this CREST Member holds now or will hold in the future.
If a CREST Member prefers to receive Shell’s dividends for one or more of its CREST Member Accounts into different bank accounts, separate forms will be required for these CREST Member Accounts.
Therefore providing GBP bank account details will automatically override any existing GBP mandate on any existing CREST Member Accounts and annul any subscription to Equiniti’s Consolidated Dividend Service (“CDS”) for this CREST Member. Leaving the payments in GBP section blank will leave these existing mandates and the CDS subscription in place.

For dividend payments in USD:

- Please complete the USD section of the form overleaf.
Depending whether or not your USD bank account is held in the USA, you need to provide either Routing Number and Bank Account Number or Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available) respectively.
Please provide a Routing Number that can be processed by FedWire.
If you are using a Correspondent Bank please provide its details in the section available.

For dividend payments in EURO:

- Please complete the EURO section of the form overleaf.
You need to provide Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available).
If you are using a Correspondent Bank to receive EURO please contact Equiniti.

For dividend payments in GBP:

- Please complete the GBP section of the form overleaf.
Depending whether or not your GBP bank account is held in the UK, you need to provide either Sort Code (compatible for Faster Payments and CHAPS) and Bank Account Number or Bank SWIFT Code and IBAN (or Bank Account Number if no IBAN is available) respectively.
If you are using a Correspondent Bank to receive GBP please contact Equiniti.